

TEXAS HEALTH CARE NETWORK NOTICE

Coventry Workers' Comp Network

To All Employees:

Your employer has chosen the Coventry Workers' Comp Network to provide health care if you are injured at work. Coventry Workers' Comp Network is a workers' compensation health care network certified by the State of Texas. This network includes medical providers that have been chosen to treat your work-related injuries. The following information will help you if you are injured at work.

If you are injured at work and it is a life-threatening emergency, you should go to the nearest emergency room. If you are injured at work after normal business hours or while working outside your service area, go to the nearest care facility.

The following applies if you are injured at work and it is not an emergency:

- Tell your employer as soon as possible.
- Choose a treating doctor from the Coventry Workers' Comp Network.
- If you are a member of a health maintenance organization (HMO) at the time you are injured, you have the right to choose your HMO primary care doctor as your treating doctor. To do this, you must have chosen the doctor as your primary care doctor before your work-related injury occurred. Coventry will approve this choice if your HMO doctor agrees to abide by the terms of the network contract and comply with required laws.
- You must obtain all treatment and referrals for your injury from your treating doctor.
- Your treating doctor will be paid by your workers' compensation insurer and will not bill you for treatment.
- If you receive treatment for your injury from providers who are not in the Coventry Workers' Comp Network, you may have to pay for that care.
- Information about the Coventry Workers' Comp Network is available by calling: (800) 937-6824 or by writing to Coventry Workers' Comp Network, ATTN: Client Services, 5210 East Williams Circle, Suite 220, Tucson, Arizona 85711
- A list of Coventry Workers' Comp Network health care providers can be found at www.talispoint.com/cvty/ICWMSA.
- You may be required to get certain treatments approved in advance. Treatment that requires this is listed in your network information materials. You may also request the list from your employer.
- If the doctor leaves the network and you have a life-threatening condition or an acute condition you may continue to treat with a network doctor for 90 days. This must be requested by the doctor.